

## Dear Curlers,

Curling Alberta is looking for 25 people to join the volunteer team for the Curling Alberta's annual Casino being held at the Casino Yellowhead in Edmonton, 12464-153 St. on March 26 and 27th. We need people to fill the General Manager/Banker, Cashier/Chip Runner, Count Room Supervisor and Count Room volunteer roles. If you can help us with a shift it would be greatly appreciated. Cashier/Chip runner morning shifts are from 9:30 am – 7:00 pm and evening shifts are from 6:45 pm -3:45 am. Please see below for more information and the link to register. If you have any questions, please don't hesitate to contact us at <a href="mailto:info@curlingalberta.ca">info@curlingalberta.ca</a>.

The volunteer involvement will also be different this year. Please read below for all the details on what to expect as a volunteer for the Curling Alberta's Casino.

Volunteer safety is our highest priority; COVID-19 guidance and protocols are to be followed. Personal Protective Equipment (PPE) will be provided. (Masks, and Hand Sanitizer) Volunteers will be subject to a wellness questionnaire and temperature check before each shift. Free parking stalls are available on site. No reserved area for volunteers. We encourage volunteers to adhere to provincial health guidelines, be diligent, and keep social distanced while volunteering.

## Casino Volunteer Guidelines

- Volunteering at the casino is easy to do. There are 10 shifts to be filled daily, approximately 10 hours in length, with scheduled breaks and meals which are provided by Curling Alberta (no outside food or drinks are allowed).
- Assistance, training, and support will be provided by experienced and licensed casino advisors in the cage and count room.
- All casinos are protected by security systems and alarms. Casino staff will escort volunteers to their vehicles upon request.
- Volunteers must present photo ID when signing in and are expected to wear a name tag at all times. Dress is business casual no jeans, sweats, or shorts.
- As a volunteer, you will not be allowed to play any casino game or slot machine at the casino, nor the VLT Games in the lounge on either day of our casino, whether you are on shift or not.
- Absolutely no alcohol consumption will be allowed during your shift. Face masks are required.

Volunteer Job Descriptions:

## **CASHIER / CHIP RUNNER**

Cash Handling experience is strongly advised. Redeems player's chips for cash. Minimal amount of computer input is required. Available shifts: 9:00 am to 7:00 pm or 6:45 pm to 3:45 am A courier (runner) for chip orders Participates in the opening and closing of games tables.

## **COUNT ROOM STAFF**

- Open and sorts cash from Drop Boxes
- One person is required to input count from each drop box in computer
- Runs cash through money machines, amalgamates each drop box
- Available shifts: 11:00 pm to 3:30 am only (both days)

The Alberta Gaming and Liquor Commission (AGLC) gives an opportunity to non-for-profits like us to receive revenue from gaming activities which will be used towards programs and projects for all of curling in Alberta.

To volunteer or for more information please email <u>info@curlingalberta.ca</u> Volunteers are required no later than March 16<sup>th</sup>.

Thank you,

**Curling Alberta**